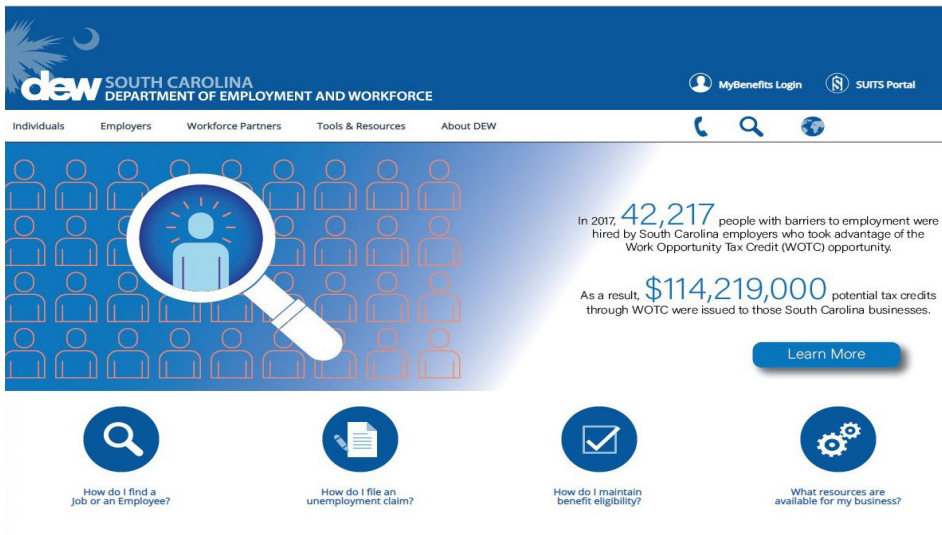


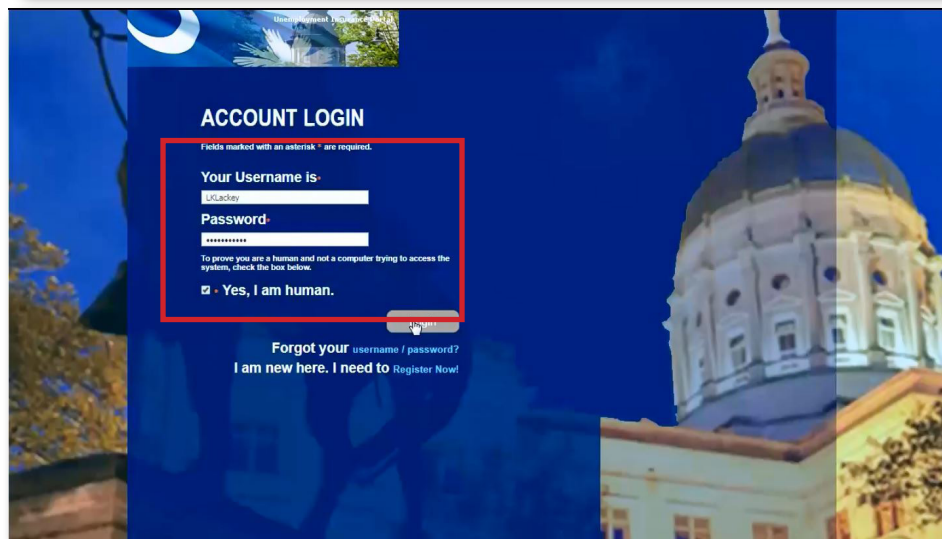


# Disputing Your 1099G

Please note: to view or dispute your 1099 from any year, even if you exhausted your benefits in 2016, you must register for an account. For assistance with the registration process visit [dew.sc.gov/individuals/bridge-to-benefits](http://dew.sc.gov/individuals/bridge-to-benefits).

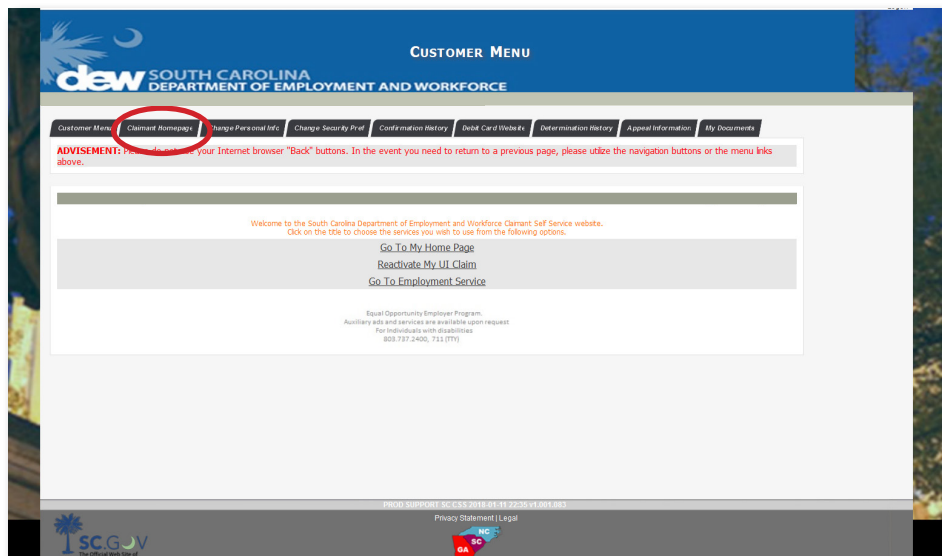


Go to [dew.sc.gov](http://dew.sc.gov) to begin your Unemployment Insurance (UI) benefits process. This is the main website for the S.C. Department of Employment and Workforce. On this website you can find information about the UI process as well as tutorials and guides to help you navigate through the Claimant Self-Service (CSS) portal. From any screen on this site you can click the “MyBenefits Login” on the top right side of the screen to go directly to the CSS portal.



On the login screen, enter your username and password and click “Yes, I am human.” Then click the login button. The system will display a message about using the new portal. Please read the information then click the check box to accept the terms of use. This will make the Continue button active to click to the next page.

If you click Cancel, you will be returned to the account login page.



If you disagree with the amount shown as benefits received during the calendar year, you should submit a dispute request through the Claimant Homepage.

Click the Claimant Homepage tab on the top left side of the screen.



**CLAIMS**

Program	Effective Date	View Claim History End Date	Maximum Benefit Amount	Weekly Benefit Amount	Earnings Allowance	Total Amount Paid	Status	Confirmation Number	View Initial Claim Summary	View Reactivate History	Overpayment Balance: Remaining Balance Amount
UI	04/02/2017	03/31/2018	6,520.00	326.00	81.50	1,956.00	Open	9999999999999999	View		4,564.00
UI	03/09/2014	03/08/2015	6,520.00	326.00	81.50	0.00	Expired	9999999999999999	View		

**PAYMENTS**

Date Issued	Amount Paid
05/21/2017	326.00
05/14/2017	326.00
05/07/2017	326.00
04/28/2017	326.00
04/23/2017	326.00

**ISSUES DELAYING PAYMENT**

Issue	Complete By	Note
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**SMARTLINKS**

- Reactivate My UI Claim
- Go To Employment Service
- View my 1099G for 2017
- Dispute my 1099G**

Looking for additional information?  
The Unemployment Information Homepage contains links to Frequently Asked Questions, Employment Services, Handbooks, Debt Card Information, Veterans Programs and much more!

In the bottom left-hand corner of the Claimant Homepage you will see the links “View my 1099G for xxxx” and “Dispute my 1099G.”

Click the “Dispute my 1099G” smart link which will bring up a new window with the 1099G Dispute screen.

**1099G DISPUTE**

Fields marked with an asterisk \* are required.

\*What year 1099G do you wish to dispute? 2017

I did not receive as much as the form said I did.

\* Reason for disputing your 1099G

\* What should the amount be for your 1099G? 200.00

Save Cancel

Choose the year’s 1099G that you wish to dispute in the first drop down.

In the first text box, give the reason you wish to dispute. In the second text box, indicate what amount you believe should be on the 1099G.

Once finished, click Save.

**CLAIMS**

Program	Effective Date	View Claim History End Date	Maximum Benefit Amount	Weekly Benefit Amount	Earnings Allowance	Total Amount Paid	Status	Confirmation Number	View Initial Claim Summary	View Reactivate History	Overpayment Balance: Remaining Balance Amount
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Once you save, the system will bring you back to the Claimant Homepage.

You will receive communication from the agency within 72 hours by the preferred contact method you provided.