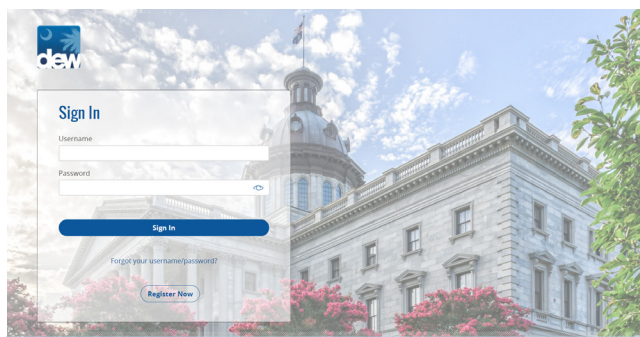


HOW TO REGISTER IN YOUR NEW MYBENEFITS PORTAL ACCOUNT



Getting Started

Go to dew.sc.gov to begin your Unemployment Insurance (UI) benefits process. This is the main website for the S.C. Department of Employment and Workforce (DEW). You can find information about the UI process on this website, as well as tutorials and guides to help you navigate the Claimant Self-Service (CSS) portal. Click on the “MyBenefits” button.



MyBenefits Portal

Click on “Register Now.”

Please note that your username and password from the old system will not work. You must create an account in this new system.

UNEMPLOYMENT INSURANCE REGISTRATION

Create an Account

You have asked to create an account so you can file for Unemployment Insurance using this online system.

Is this correct?

Registration


You will complete your online registration by going through the upcoming pages. Going forward, please note that any box that does not have “optional” stated next to it is mandatory for you to complete. Click on the “Next” button on this screen to begin.

UNEMPLOYMENT INSURANCE REGISTRATION

Create an Account

You have asked to create an account so you can file for Unemployment Insurance using this online system.

Is this correct?

☐ I'm not a robot 

reCAPTCHA Box

A reCAPTCHA verification box will appear. Make sure to click on “I’m not a robot” and answer any questions it asks of you. Once the box shows a green checkmark, click on the “Verify with ID.me” button in order to continue.

UNEMPLOYMENT INSURANCE REGISTRATION

Before You Start Checklist

- ☒ Your Social Security Number (SSN)
- ☒ Your Date of Birth
- ☒ The names and contact information for your employers covering the last 18 months

Please Note: your SSN, Date of Birth, and Name are verified with the Social Security Administration

Checklist

Make sure you have all of the information you will need to register readily available, including personal data such as your social security number, date of birth, and employer contact information for the past 18 months. The latter will be needed when you finish registering and begin to file a new claim. Click on the “Next” button to continue.

UNEMPLOYMENT INSURANCE REGISTRATION

Fraudulent Warning!

This system uses advanced methods to identify fraud. Violators **WILL** be caught and prosecuted.

Check the box next to each statement to acknowledge that you have read and understood the information.

- ☒ I understand that committing unemployment fraud is a felony
- ☒ I understand that I must provide truthful answers at all times
- ☒ I understand that all of the information I provide will be verified

Cancel

Next

Fraud Warning

Click on all of the boxes to confirm your acknowledgment of the statements. Click on the “Next” button to continue.

UNEMPLOYMENT INSURANCE REGISTRATION


Instructions

* All fields are required unless otherwise indicated.

Applicant Information

Social Security Number	***	7890	Re-enter Social Security Number	***	7890
First Name	MI (Optional)	Last Name	Suffix (Optional)		
John		Doe			
Mother's Maiden Name (Optional)	Date of Birth	Age			
	01/01/1980	41			

Login Information

Username			
Get least 8 characters (up to 30)			
Password		Password Requirements <input checked="" type="checkbox"/> 8 character minimum <input checked="" type="checkbox"/> 1 allowed special character (! @ # \$ % ^ & *) <input checked="" type="checkbox"/> 1 uppercase letter <input checked="" type="checkbox"/> 1 lowercase letter	
Re-Enter your Password			
PIN (Optional)			
PIN is required if you will ever use the automated telephone system to file your weekly certifications or check on the status of a claim. If you will use the internet system only, you do not need to create a PIN.			
<input type="checkbox"/> I'm not a robot			

Cancel

Submit

Applicant Information

Enter your social security information, full name, date of birth, and age under this section.

Login Information

Create your username and password in this section. Make sure your password meets all of the requirements listed on the right. Click on the “Submit” button to continue.

UNEMPLOYMENT INSURANCE REGISTRATION

Verify Information

FIRST NAME	John	SOCIAL SECURITY NUMBER	123 - 45 - 5555
MIDDLE INITIAL	---	DATE OF BIRTH	01/01/1980
LAST NAME	Doe	AGE	41
SUFFIX	---		
MOTHER'S MAIDEN NAME	---		

Warning!

This information is verified with the Social Security Administration. A mistake in this information will cause delay in processing your claim.

Verify Information

Review the information provided and make sure that everything is correct. Click on the “Next” button to continue.

UNEMPLOYMENT INSURANCE REGISTRATION

Instructions

* All fields are required unless otherwise indicated.

Security Questions

Security Question #1	Answer #1
What is your all time favorite book?	
⌵ Show me a different set of questions	
Security Question #2	Answer #2
What is your youngest child's nickname?	
⌵ Show me a different set of questions	
Security Question #3	Answer #3
In what city did you meet your spouse for the first time?	
⌵ Show me a different set of questions	

Cancel

Next

Security Information

Click on each dropdown menu to select the three security questions that you would like to answer. Type out your responses in each corresponding “Answer” box on the right. Make sure to remember and safekeep your responses to these questions in case you ever need to verify any future login attempts. Click on the “Next” button to continue.

UNEMPLOYMENT INSURANCE REGISTRATION

Congratulations!

You have finished creating your system account. Be sure to remember your username and password!

- 1 Click the **Login** button below
- 2 Enter your username and password that you just created
- 3 Fill out the unemployment application to file your claim

Login

Congratulations!

You have successfully registered on MyBenefits. You can now click on the “Login” button to log into your account and get started.