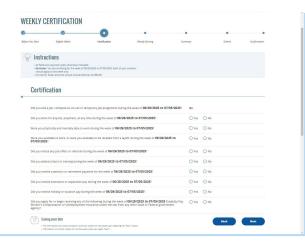
## HOW TO FILE A WEEKLY CERTIFICATION IN YOUR MYBENEFITS PORTAL ACCOUNT



If eligible to file a weekly certification, the Certify Weekly Benefits link will be available under "Action Required".



Instructions and reminders are provided prior to filing a weekly certification. The tracker at the top of the page tells the claimant where they are in the process of filing the weekly certification. The claimant must carefully read the Before You Start instructions and click the checkbox to acknowledge their understanding of the instructions and reminders. Once the checkboxes have been checked, the claimant will click the "Next" button to continue.



The system will present the first eligible week to be certified. The weekly certification questions are asked for each individual week that is eligible to be certified. The claimant will click "Next" at the bottom of the page once all required questions are answered.



The claimant must answer each certification question as it pertains to the week that is listed. All questions are required unless otherwise stated. The claimant will click the "Next" button once all questions are answered.

Note: Some questions are dynamic and a second question will be asked based on a Yes or No response to the first question.



After clicking "Next," the system will present a summary of the weekly certification responses.



The claimant will click "Next" once the answers have been verified.



The claimant must adhere to the acknowledgment and click "Submit" to submit the weekly certification for processing.



After the weekly certification is submitted, the claimant will be presented with a confirmation number. The system will also display any issues pending that are currently delaying payment.